



## CLIENT SUCCESSES

# Defending Integrity

## Confidential Automobile Manufacturer

### Situation

Our client was presented with a breach of warranty lawsuit related to a vehicle based on the owner's subjective complaints of excessive wind noise. Our client's dealers inspected the vehicle and confirmed it met all specifications; therefore, our client took a principled approach to defend the integrity of its product. This aggressive approach was important to establish a precedent for future lemon law claims.

### Solution

We quickly evaluated the merits of the claims and defenses while also assessing the economic costs. We worked closely with our client to formulate a strategy and then implemented it through discovery and trial.

### Result

Through our partnership with the client and the assistance of our client's representatives, who helped articulate the merits of some of our technical defenses, we were successful in obtaining a defense verdict at the conclusion of the plaintiff's case at trial. We believe the outcome of the trial has served as a deterrent for subsequent breach of warranty claims.